

# Your identity is stolen. What will you do?

## Everyone is a target for identity theft. Knowing how to respond to the growing risk makes all the difference.

Right now, identity thieves steal mail, skim credit cards, hack into ATMs, and rummage through garbage in the search for their next victim. In the blink of an eye, criminals misuse bits and pieces of your personal information to obtain fraudulent credit and make unauthorized purchases.

## Rutgers University staff, employees and students now have free unlimited, one-on-one access to a fraud specialist.

Fortunately, you have **Identity Theft Assistance<sup>SM</sup>**, powered by Identity Theft 911<sup>®</sup>, the nation's leader in identity management and fraud education. From your first phone call, a fraud specialist guides you through the process, step-by-step, until your good name is restored. If you're a Rutgers University faculty or staff member who is employed for at least 50% time, or a Rutgers student, you're eligible for this free service.

## For valuable identity theft information, visit [www.identitytheft911sunj.com](http://www.identitytheft911sunj.com).

You have access to up-to-the-minute news alerts, in-depth articles, monthly newsletters, and a wealth of preventative guidelines.

## Concerned about thieves misusing your identity?

### Employees call:

University Human Resources at 732.932.3020, ext. 4032

### Students call:

Office of the Vice President for Student Affairs at 732.932.8576

## Identity Theft Assistance<sup>SM</sup> brings you a fraud specialist on stand-by, ready to assist.

### PROACTIVE

To help avoid identity theft, you get free proactive fraud-specialist assistance:

- If your wallet or purse is lost or stolen
- If your home or mailbox was burglarized
- If you saw someone "shoulder surfing" while you were using an ATM or laptop
- If you want to protect your child's identity
- If you want to protect the personal information of a deceased spouse or other direct family member
- During a local or cross-country move
- During active military service

### RESOLUTION

To help resolve identity theft, you can expect:

- Unlimited help, plus a year of active follow-up
- Fraud specialist-assisted credit file alerts and notification for credit bureaus
- A comprehensive case file to aid law enforcement and help filing a police report
- Assistance notifying creditors and other relevant parties
- Assistance producing a Fraud Victim Affidavit and creating your Identity Theft Passport
- For identity theft victims, one year free: fraud monitoring of 1,000 public record data bases plus credit monitoring, including a 3-in-1 credit report
- Assistance with medical identity theft

### DOCUMENT RECOVERY

While you're traveling abroad or are a victim of a natural disaster or fire, you will receive help replacing lost, stolen or destroyed documents and identification, including:

- Worldwide toll-free access to a fraud specialist, when you call before you leave the country
- Assistance getting travel documents needed to expedite your return home
- Post-disaster replacement of documents
- Help with emergency credentials
- Coordination with aid organizations
- Ensuring uninterrupted access to financial institutions and services

Identity Theft Assistance<sup>SM</sup> from Identity Theft 911<sup>®</sup> is brought to you by:

**RUTGERS**  
THE STATE UNIVERSITY  
OF NEW JERSEY

Identity Theft Assistance<sup>SM</sup> powered by

Identity Theft **911**<sup>®</sup>