Caregiver Support Pilot Program for Rutgers University

September 1, 2022 – August 31, 2023

Sign up at Rutgers.care.com
Call 855.781.1303
Visit our Frequently Asked Questions at
https://uhr.rutgers.edu/benefits/caregiver-frequently-asked-questions
Care.com Membership

Employees have unlimited access to the leading online community for finding family care.

- Enroll and access Care.com through dedicated website, 24/7 access via desktop and mobile web
- Find help for ongoing and one-time family care needs for children and adults
- Since COVID-19, we have added the option to search for other local families to share nannies and learning pods with
- Detailed caregiver profiles include experience, availability, reviews, and ratings
- All caregivers must complete an annual background check, CareCheck
- Employees only pay for the care they hire on Care.com and additional background checks, if desired
- Available in over 20 countries
Care.com Membership

CareCheck

Industry leader in safety

All individual caregivers on the Care.com platform must complete a background check known as a CareCheck.

CareCheck includes:
• Social Security Number trace
• Annual Enhanced Caregiver Screening that includes:
  - Multi-jurisdictional criminal database search
  - National Sex Offender Public Website search
  - Federal and county-level criminal records search

Additional background check options available for purchase by caregivers and families seeking care.
At Care.com/Safety we host a resource center for families and caregivers to access up to date safety resources including:

- Information on CareCheck & additional Background Checks available for purchase
- Guidelines on monitoring applications and messages
- COVID-19 safety procedures
- Seeker safety guidelines for caregivers
- Family & Caregiver FAQs
- Nanny Share Safety Resources
- Regularly updated safety articles
Backup Care

Subsidized, vetted care for children & adults when regular care is not available.

- Fast growing and scalable network of backup care providers
- In-home backup caregivers are experienced and vetted
- In-center child backup care network of national, regional, and local childcare centers who meet high standards for service and quality of care
- With Personal Network, employees can use providers outside of our network for backup care – for children, and adults!
LifeMart®

Online platform providing offers and discounts on products and services nationwide.

Employees can save money on everyday expenses like:
• Child care centers
• Senior care products and services
• Groceries and restaurants
• Pet Care
• Gym, fitness, and wellness
• Technology like computers and phones
• Legal and financial services
• Home goods
• Travel, hotels, and rental cars
• Tickets and entertainment
• Car buying and auto services
• Apparel
• And more

$6.4M
Saved on child care in one year

*Data and findings are based on 2020 member savings